



Explaining QCCC's Cancellation Policy: (*this document is not intended to be incorporated into or vary the terms of QCCC's bookings, it is expressed merely as an 'explanation'*)

Most of QCCC's contracts are made 10-12 months in advance of the booking and to honour each contract QCCC turns away multiple other bookings and enquiries. As contracts were being finalised through 2021, QCCC was consistent in its advice – "*wherever QCCC is permitted to operate according to the Public Health Directions normal cancellation policies, as per QCCC's terms and conditions, apply.*" This is:

"Bookings cancelled within 120 days (180 days for school bookings in Term One) of a scheduled event incur a cancellation fee calculated at 85% of minimum numbers booked."

Queensland Health Public Health Directions:

Queensland Health considers Outdoor Education facilities as short-term accommodation in its Public Health Directions. Short-term accommodation ceased to be listed as a restricted business, activity or undertaking when the Public Health and Social Measures linked to vaccination status Direction (No. 4) took effect on 4th March 2022. Our venues are no longer a restricted business, activity or undertaking and are permitted to operate.

Queensland Department of Education Covid Operating Status:

Education Queensland's suspension of school excursions, school camps, assemblies and large gatherings was lifted, effective 4th March 2022. The Queensland Government advice for school camps at a non-departmental (Education QLD) facility is as follows:

Excursions/camps at a non-departmental facility

Offsite premises must adhere to current [Queensland public health directions](#).

If vaccination is a Queensland Health requirement to attend the venue, adult chaperones (including staff, parents, carers and volunteers) may be asked to verify their vaccination status. Venues may choose to use the [Check In Qld app](#) for this purpose.

QCCC venues comply with this direction. It is therefore QCCC's position that bookings contracts are not frustrated. QCCC's contractual cancellation policy applies to any bookings that is unilaterally cancelled.

For information on best-practice arrangements for running your camp in the post Covid lockdown environment, please access this document: <https://www.qccc.org.au/wp-content/uploads/2022/07/QCCC-Operational-Guidelines-for-Camps-July22.pdf>

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