



Explaining QCCC's Cancellation Policy: (*this document is not intended to be incorporated into or vary the terms of QCCC's bookings, it is expressed merely as an 'explanation'*)

Most of QCCC's contracts are made 10-12 months in advance of the booking and to honour each contract QCCC turns away multiple other bookings and enquiries. As contracts were being finalised through 2021, QCCC was consistent in its advice – "*wherever QCCC is permitted to operate according to the **Public Health Directions** normal cancellation policies, as per QCCC's terms and conditions, apply.*" This is:

"Bookings cancelled within 120 days (180 days for school bookings in Term One) of a scheduled event incur a cancellation fee calculated at 85% of minimum numbers booked."

Queensland Health Public Health Directions:

Queensland Health considers Outdoor Education facilities as short-term accommodation in its Public Health Directions. Short-term accommodation ceased to be listed as a restricted business, activity or undertaking when the Public Health and Social Measures linked to vaccination status Direction (No. 4) took effect on 4th March 2022. Our venues are no longer a restricted business, activity or undertaking and are permitted to operate.

Outdoor Education Facilities are explicitly mentioned in the COVID-19 Vaccination Requirements for Workers in a high-risk setting Direction (No. 2), and all QCCC venues comply. Because Proof of vaccination is required upon entry to high-risk venues, QCCC venues continue to observe the requirements of the **Covid-Safe Checklist** when hosting school groups.

Queensland Department of Education Covid Operating Status:

Education Queensland's suspension of school excursions, school camps, assemblies and large gatherings was lifted, effective 4th March 2022. The Queensland Government advice for school camps at a non-departmental (Education QLD) facility is as follows:

At a non-departmental facility

Excursions and camps are permitted at venues with completed [COVID Safe Event Checklist for restrictive businesses](#).

Offsite premises must adhere to [Queensland's COVID Safe Future roadmap \(PDF, 281KB\)](#).

QCCC venues comply with this direction. It is therefore QCCC's position that bookings contracts are not frustrated. QCCC's contractual cancellation policy applies to any bookings that is unilaterally cancelled.

Covid-management requirements of schools on camp:

Education Queensland's advice for the management of Covid before, during and after school camp is as follows:

Cohorting of students should occur where possible, and the school must ensure there are records of which students shared accommodation and which staff shared accommodation to enable identification of close contacts.

If a staff member or student becomes symptomatic whilst at the school camp, the staff member or student should be isolated away from others and arrangements should be made for the staff member or student to return home by private transport as soon as possible. The parent or carer of the unwell student or staff member will be provided a rapid antigen test to administer at home.

Any staff member or student who is diagnosed with COVID-19 should inform the camp organiser. Other staff or students who have shared accommodation (for example, dormitory or tent) with the staff member or student, will be considered a close contact of a positive case of COVID-19 and will need to follow Queensland Health [quarantine requirements](#).